THE REDDISH FAMILY PRACTICES NEWSLETTER

WINTER 2020

Welcome to the Winter Newsletter Interim Edition



Prescription Service

Prescriptions which are needed by 24th December should be submitted no later than Friday 18th December to make sure they will be ready in time for the Christmas break.

Please remember we do not accept prescription requests over the telephone. You can order your medication on line at our website <u>http://www.thereddishfamilypractice.nhs.uk/</u> by emailing us at <u>STOCCG.P88005-admin@nhs.net</u> or you can put your repeat prescription request through the door of the North surgery where all prescriptions are now processed.



Age Friendly Stockport is run by the Stockport Council. They have released their latest Bulletin which provides a wealth of information, activities and support available in the Stockport area, to help you stay healthy and well throughout the winter and beyond.

- Keep informed and connected
- Keep the mind and body healthy
- Keep well from flu and coronavirus (Covid-19)
- Keep warm and well
- Keep learning
- Keep engaged with others
- Keep financially healthy
- ✤ Keep independent

Please take a look at the attached Age Friendly Booklet for everything you need to know.....

New Electronic Doors

The latest stage in the upgrading of our premises is the fitting of electronic doors at both our North & South surgeries.

These have recently been fitted and are wider than the previous doors, providing easier access for all our patients, and in particular those who may require wheelchair access.



North surgery



South Surgery



Telephones

Idea

Our new telephone system has been in place for 3 months now and we are interested in hearing how our patients are finding the service. In the coming weeks we will be sending out a patient survey which we hope will help us to understand what is working well and what steps we can take to improve the service in the future.

We are always happy to hear your ideas and suggestions and we value your opinions on the service we offer to our patients.

As we move forward in these changing times, if there is anything you would like us to know about or consider please do let us know.

Please feel free to contact us on 0161 983 9797 or email us at STOCCG.P88005-admin@nhs.net



Wishing all our patients a joyful Christmas

And a happy and healthy New Year